



HIGH-IMPACT LEADERSHIP | Program Topics

The High-Impact Leadership program curriculum covers the following topics:

Topic 1 | The Art of Leadership Presence

- The four universal communication principles
- The power of presence in effective leadership
- The ten active communication skills

Topic 2 | Motivating, Inspiring and Reaching Out to Others

- Active communicating using voice, body, imagination, and energy
- Theater as heightened communication
- Thinking on your feet: the skill of spontaneity

Topic 3 | The Leader as Communicator

- The power of dialogue
- Building meaningful relationships in the workplace
- Dialogue and courageous conversations
- The art of giving and receiving constructive feedback
- Creating a community of excellence through communication
- Leadership stories and exercises

Topic 4 | The Leader as Coach

- The primary skills of the coach
- Mastering the tools of the coach
- The three types of listening
- The art of curious questioning
- Listening skills and asking the right questions
- Playback and empathy and coaching tools