### High-Impact Leadership (Online)

#### Sample Program Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Day 1</th>
<th>Day 2</th>
<th>Day 3</th>
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| 9:00-10:30 | The Art of Leadership Presence:  
- Goals for the Program  
- Four Universal Communication Principles  
- The Power of Presence in Leadership  
- Ten Active Communication Skills | The Leader as Communicator Pt. 3  
- Check In  
- Exercises: Breathing, etc. | The Leader as Storyteller  
- Leadership Stories  
- The Four Chambered Heart  
- River of Life Exercise |
| 10:30-10:45 | Break | Break | Break |
| 10:45-12:00 | The Art of Leadership Presence Pt. 2  
- Motivating, Inspiring, & Reach Out to Others  
- Active Communicating  
- Theater and Heightened Communication  
- Thinking on Your Feet – the skill of spontaneity | Curtain Up! Curtain Down! Complete Presentations | The Leader as Storyteller: Practice Leadership Stories |
| 12:00-12:30 | Break | Break | Break |
| 12:30 - 2:00 | The Leader as Communicator  
- The Power of Dialogue  
- Building Meaningful Relationships and Partnerships in the Workplace  
- Curtain Up! Curtain Down! Learning Activity | The Leader as Coach Introduction  
- Becoming the Leader as Coach | The Leader as Storyteller Pt. 2  
- Integrating the Learning from the 3 days  
- Debrief and Dialogue  
- Application Back in the Workplace |
| 2:00 - 2:15 | Break | Break | Break |
| 2:15 - 3:30 | The Leader as Communicator Pt. 2  
- Curtain Up! Curtain Down! Presentations  
- The Art of Giving and Receiving Constructive Feedback  
- Creating a Community of Excellence through Active Communicating | The Primary Skills of the Coach  
- What’s Working, What Needs Work  
- Inquiry: The Art of Curious Questions, Developing Listening Skills, Asking the Right Questions | Leader as Visionary – “Why I Got My A” |
|          | Putting it All Together  
- Integrating the Learning from the Day  
- Debrief and Dialogue  
- Closing Remarks | Debrief and Self Reflection  
- Integrate the Learning from the First Two Days  
- Creating Haikus | Putting It All Together  
- Closing Remarks and Certificates |

*Please note that the sample schedule is subject to change*
High-Impact Leadership (Online) – Program Topics

The High-Impact Leadership (Online) program curriculum covers the following topics:

**Topic 1 | The Art of Leadership Presence**
- The four universal communication principles
- The power of presence in effective leadership
- The ten active communication skills

**Topic 2 | Motivating, Inspiring and Reaching Out to Others**
- Active communicating using voice, body, imagination, and energy
- Theater as heightened communication
- Thinking on your feet: the skill of spontaneity

**Topic 3 | The Leader as Communication**
- The power of dialogue
- Building meaningful relationships in the workplace
- Dialogue and courageous conversations
- The art of giving and receiving constructive feedback
- Creating a community of excellence through communication
- Leadership stories and exercises

**Topic 4 | The Leader as Coach**
- The primary skills of the coach
- Mastering the tools of the coach
- The three types of listening
- The art of curious questioning
- Listening skills and asking the right questions
- Playback and empathy and coaching tools

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